

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	§	
James Longbottom et al.	§	
	§	
Serial No.: 09/668,785	§	
	§	Group Art Unit: 3627
Confirmation No.: 2355	§	
	§	Examiner: Vanel Frenel
Filed: September 22, 2000	§	
	§	Customer No. 36735
For: METHODS AND APPARATUS	§	
FOR INTERACTIVE	§	
COMMUNICATION WITH	§	
SERVICE AND SUPPORT	§	
PERSONS	§	

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

**RESPONSE TO FINAL OFFICE ACTION DATED JANUARY 26, 2007 AND SECOND
REQUEST FOR CONTINUED EXAMINATION (RCE)**

In response to the Final Office Action dated January 26, 2007, having a shortened statutory period for response set to expire on April 26, 2007, Applicants herewith withdraw the appeal and request continued examination. The Commissioner is hereby authorized to charge counsel's Deposit Account No. 20-0782/WEAT/0042/WBP, the fee of \$810 for an RCE and \$250 for excess claims and for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. **Remarks/Arguments** begin on page 12 of this paper.